

Quality Assurance Policy Statement

Effective _
December 2002

McNaughts offer a full range of services to clients in both the Building and Civil Engineering sectors_ In addition to Quantity Surveying McNaughts also offer Project Management. Planning Supervisor duties, Expert Witness Services, advice on contractual matters, the preparation and negotiation of claims, the preparation of tender documentation on traditional design and build projects and the replacement valuation of buildings for insurance purposes .

The objective of the management of McNaughts is to provide their services in a manner which complies with the specified requirements of the Partnership, its clients and all regulatory authorities.

In order to achieve this objective it is the policy of McNaughts to establish and maintain an effective and efficient quality management system planned and developed in conjunction with other management functions. The determination of conformity of work to contractual and regulatory requirements is made on the basis of objective evidence. The Practice adopts a policy of continuous improvement in customer satisfaction.

McNaughts shall ensure that all personnel are fully conversant with the Partnership objectives through an ongoing training and education programme for personnel at all levels.

The quality management system of McNaughts is based on the requirements of EN: ISO: 9001: 2000.